

Didgeridoo Festivals General Events Terms and Conditions

General

By purchasing any Didgeridoo Festivals event ticket, the ticket holder agrees to, and is bound by the terms and conditions set out in this document.

For the purpose of this document the text “Didgeridoo Festivals” refers to the company

Didgeridoo Festivals ABN: 795 213 167 20 Address: 10 Lorikeet Lane, Bellbird Park QLD, 4300

Tickets and Payments

All ticket prices are inclusive of GST.

Payment in full is required within 14 days of booking a ticket to confirm a place within the event. If payments are not made within 14 days of the booking being made DidgeridooFestivals reserves the right to sell the ticket to another event participant.

Acceptable payment methods:

- Cash
- Electronic Funds Transfer (EFT)*
- Credit Card**
- Debit Card

Didgeridoo Festivals will send out tickets to the address nominated by the participant within 14 days of payment in full being received.

*Payments made via electronic funds transfer must reference the participants name and the event for which the ticket has been purchased for e.g. “Didge Workshop A. Smith”.

**Didgeridoo Festivals accepts VISA and MasterCard payments only. No other credit cards will be accepted for payment.

Refunds and Transfers

All Didgeridoo Festivals event tickets are non refundable under any circumstances, including attendee cancellation or event dissatisfaction.

The only exception to this is if Didgeridoo Festivals have to cancel an event, in which case refunds will be made in full to each ticket holder.

Refunds will only be given by Didgeridoo Festivals if the event is cancelled by Didgeridoo Festivals themselves.

All Didgeridoo Festivals event tickets are able to be transferred to another person if the ticket holder cannot attend the event. In order for the transfer to be accepted by Didgeridoo Festivals the original ticket holder must contact Didgeridoo Festivals and notify them of the transfer details. If the ticket holder does not contact Didgeridoo Festivals and notify them of the transfer details Didgeridoo Festivals reserves the right to refuse entry to the event, without giving a refund to the new or original ticket holder.

Entry and Conduct

Didgeridoo Festivals, including reserves the right to refuse entry, without giving a refund, to any parties who do not present their ticket at the gate upon arrival at the event.

If any event attendees display, what is deemed by Didgeridoo Festivals, as unacceptable behaviour during, and/ or upon arrival at an event Didgeridoo Festivals reserves the right to remove the attendee and their property from the premises where the event is being held and refuse re- entry.

Unacceptable behaviour includes, but is not limited to, violent behaviour, thieving, unsafe behaviour which may result in injury or damage to any persons attending the event and/ or property, discriminatory behaviour including racism, gender discrimination, religious discrimination, and verbally abusive behaviour.

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Damages and Theft

All event attendees will pay all monies for any damages that are a direct or indirect result of their actions.

Didgeridoo Festivals will take ample measures to ensure security is in place for all events for the safety of all patrons, however, any damages to property owned by event attendees are the sole responsibility of the attendee who brought the property on to the event premises. Didgeridoo Festivals, including its management, staff, contractor's associates, and other representatives is considered harmless and takes no responsibility, and will not be held accountable, for any property that is damaged or stolen while attending a Didgeridoo Festivals event.

Emergencies

In all emergency situations participants will adhere to the directions given by Didgeridoo Festivals, including vacating the premises if necessary.

Injury and Illness

All participants are responsible for their own personal safety, and ensuring their actions, direct or indirect, do not result in injuries to persons and/ or damages to property when attending an event. Didgeridoo Festivals, including its management, staff, contractor's associates, and other representatives, takes no responsibilities, and will not be held accountable, for injuries and/ or illnesses, sustained during an event, including new and reoccurring injuries and/ or illnesses, and/ or death.

A ticket holder will not attend an event knowing that they have a severe, life threatening, contagious medical condition which may impact the health of Didgeridoo Festivals staff, and/or other event participants.

Privacy and Confidentiality

All attendees will observe the confidentiality of Didgeridoo Festivals business dealings, intellectual property, and general goings on, as well as maintaining the integrity of all staff, parties, associates, artists and agents related to, associated with, or contracted by Didgeridoo Festivals, including matters of private and business information, finances and relationships.

Images, Videos and Recordings

The attendee grants full and free use of all images, and visual and audio recordings to Didgeridoo Festivals including its management, staff, contractors, associates, and other representatives.

Photographs, videos, and recordings taken while attending a Didgeridoo Festivals event is the sole property of Didgeridoo Festivals, and may be used publicly or privately for any purpose including, but not limited to, websites and social media accounts held by Didgeridoo Festivals, as well as on television, radio, signage and other print media where they see fit.